



**Prague - Czech Republic**

## **Field Application Engineer**

**NEXT Biometrics** is looking for a new colleague to join our Prague (Czech Republic) office for the position of Field Application Engineer. We are seeking a self-motivated professional who will be responsible for providing technical support and expertise to existing and prospective customers in Europe and North America. You will work closely with Sales and Marketing team on product design-in, design-win and post-sales support.

The role is part of Sales organization and reports to the regional head of sales based in Prague and to the FAE Director based in Taiwan.

### **Duties and Responsibilities**

- Provide and coordinate technical support to customers in assigned territory within the entire portfolio of our products.
- Work with sales and product management team in defining and proposing solution offering that meets customer requirement.
- Drive customer integration projects to integrate our products.
- Test and validate NEXT products at customer' site when necessary.
- Follow up on resolution of customer issues in assigned territory, collect failure data.
- Develop software and/or hardware tools to demo our product's functionality and performance.
- Create and present technical content at customer meetings and technical conferences.
- Generate and review customer-facing technical documentation.
- Run training sessions for customers and distributors.
- Other duties as assigned.

### **Required Skills and Experience**

- 8+ years of experience as a technical engineering manager in FAE and/or customer support teams.
- Experience in developing with PC-based and Android-based GUI applications.
- Experience with C, C++, C# programming languages.
- Experience with I/O communication protocols (SPI, I2C, USB, Bluetooth).
- Experience working with low-power or battery-operated devices.
- Technical understanding of Biometrics (HWs, sensors, SW, algorithms) and their applications. Experience in the smart cards industry is a plus.
- Experience working with computer peripherals, mobile and embedded systems, RTOS, mixed-signal electronics, and signal processing techniques.
- Experience with schematics and hardware layout.
- Exceptional written, verbal, presentation and communication skills required with high attention to detail.
- Fluent in English, other languages are welcome.

### **Education:**

- Bachelor's degree in Computer Engineering, Electrical Engineering, or Biomedical Engineering required.



### **Additional requirements:**

- Friendly, flexible and a team player.
- Innovative thinker and problem solver.
- Independent, proactive and self-driven with a can-do attitude.
- Sense of humour.

### **Requirements to travel:**

- Domestic and international travel up to 20%.

### **What we offer:**

- Competitive compensation.
- Work location in the center of Prague (Palac Archa, Praha 1).
- Working in a global technological start-up (US, Europe and China-Taiwan based) and in friendly, collaborative environment.

### **Apply at:**

**[NEXT Biometrics Field Application Engineer](#)**

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